



Phone: (423) 869-3700 / (423) 259-3955

Fax: (877) 358-9236

SMS Terms and Conditions

By opting in to receive SMS messages from Claiborne Health & Wellness, you agree to the following terms and conditions:

1. Types of Messages You Can Expect to Receive

When you opt-in to receive text messages, you may receive the following types of messages and messages similar to the following types:

- **Responses to Outreach:** Replies to your inquiries or communications sent to our office.
- **Review Request:** Requests for feedback or reviews regarding your experience with our office.

2. Texting Cadence

The frequency of the messages will depend on your upcoming appointment, due date, birthday, or outreach to the office. These messages will typically be sent as follows:

- **Response to Outreach:** Sent as needed based on your communication with the office.
- **Review Requests:** Sent after your appointment or service is completed.

The exact cadence of messages will vary based on the specific circumstances.

3. Message and Data Rates

Message and data rates may apply to the text messages you receive. Please check with your mobile carrier for details on your plan's rates.

4. Privacy Policy

Your privacy is important to us. By agreeing to receive SMS messages, you consent to our privacy practices. For more details on how we collect, use, and protect your information, please review our Privacy Policy which you can obtain from our office.

5. Opt-Out Instructions

You may opt out of receiving SMS messages at any time by texting "STOP" to the number from which you received the message. After opting out, you will no longer receive further SMS communications, except for messages related to the opt-out confirmation.

If you have any questions or need assistance, please contact us at Claiborne Health & Wellness. **By consenting to receive text messages, you agree to these terms and conditions.**